

Swim Las Vegas  
Individual Lessons Policy  
Head Coach



It is the goal of the Swim Las Vegas coaches to provide the highest quality swim coaching instruction to our clients with the greatest efficiency possible. Our coaches are certified by the American Swim Coaches Association and conduct themselves in a professional manner per ASCA guidelines. Swim Las Vegas is a 501(c)3 non profit corporation and as such have implemented the following policies:

**Fees:**

Individual lessons are \$65 per hour at the pool and \$75 per hour at the lake. Swimmers can split the lesson with up to 4 people, with an additional \$5 per person, per hour. Swimmers will receive 1 hour of coached workouts and 2 custom workouts via email to be completed before the next lesson. When 4 or more sessions are reserved, the reduced rate is \$55/hour.

Swim Las Vegas must reserve lane space with area pools and pay for the rental in advance which includes the reserved lane fees. When an individual lesson is confirmed, the swimmer is responsible for covering the expenses associated with the lesson. Payment is due at the beginning of the hour. When two or more lessons are reserved in advance, we ask for a deposit to be paid prior to the first lesson, unless other arrangements are made.

**Confirmations:**

Swim Las Vegas requests you provide the most prudent way to contact you to confirm your lesson i.e. cell phone number, blackberry email, or work phone/email. In the event a coach must cancel an appointment, you will be notified immediately. Swim Las Vegas makes every effort to reserve lanes during open hours. Swim Las Vegas is not responsible for unexpected pool closures but will reschedule with you immediately.

**Cancellation Policy**

If you must cancel your lesson, we require a full 24 hours notice to reschedule within the month (if time slots are available in the pool's schedule). A \$15 fee will apply. If no dates are available in the remainder of the month, a \$25 fee will apply. Canceling a lesson in less that 24 hours will result in a fee for the entire hour and future lessons will require pre-payment.

I have read and agree to the conditions listed above.

Name \_\_\_\_\_

Signature \_\_\_\_\_ Date: \_\_\_\_\_

Email: \_\_\_\_\_ Cell Phone: \_\_\_\_\_